

# TOURISM CALGARY'S WHITE HAT AWARD WINNERS

Meet the people behind Calgary's celebrated western hospitality.



WHITE HAT AWARDS

Tourism  
CALGARY

Good things  
come from  
Sysco®



## Best Server: \$\$\$ (average per person \$100+)



AWARD RECIPIENT  
**Lana Rogers**  
Winebar Kensington

FINALIST  
Kirk Shaw  
Chef's Table at Kensington Riverside Inn

## Best Server: \$\$ (average per person \$20-\$99)



AWARD RECIPIENT  
**Leonora Layug**  
Delta Calgary South

FINALISTS  
Renée Philpott  
Calgary Flames Hockey Club  
Peter Vooys  
Jack Astor's Bar & Grill

## Best Server: \$ (average per person under \$20)



AWARD RECIPIENT  
**Bob Wilson**  
Heritage Park Historical Village

FINALISTS  
Jessica Holt  
Montana's Cookhouse  
Joyce Melgar  
Calgary Marriott Downtown Hotel

## Best Server: Banquets/Catering



AWARD RECIPIENT  
**Roma Selem**  
The Westin Calgary

FINALISTS  
Mitchell Bennett  
Canada Olympic Park – WinSport Canada  
Conrad Robles  
Calgary Zoo

## Best Host(ess)/Maitre 'd



AWARD RECIPIENT  
**Samridhi Rani**  
Sheraton Suites Calgary Eau Claire

FINALISTS  
Denae LaRocque  
Moxie's Classic Grill  
Katherine Parkinson  
Calgary Flames Hockey Club

## Best Bartender/Wine Steward



AWARD RECIPIENT  
**Brian Pearson**  
Calgary Marriott Downtown Hotel

FINALISTS  
Lester Fong  
Calgary Flames Hockey Club  
Sean Sullivan  
Melrose Café & Bar

## Best Culinary Services



AWARD RECIPIENT  
**Betty Tso**  
5 Calgary Downtown Suites

FINALISTS  
Kevin Henry  
Hotel Arts  
Luke Ryder  
Moxie's Classic Grill

## Best Restaurant Support: Non-Server



AWARD RECIPIENT  
**Stanca Olelei**  
Delta Calgary South

FINALISTS  
Nima Ghajardajoo  
Calgary Flames Hockey Club  
Sophia Victor  
Glenmore Inn & Convention Centre

## Best Guest Services: Reservations/Travel Agents



AWARD RECIPIENT  
**Lauren Fairweather**  
WestJet

FINALISTS  
Julie Bennett  
WestJet  
Deb Scott  
WestJet

## Best Ground Transportation Driver



AWARD RECIPIENT  
**Guddi Parmar**  
Calgary Transit

FINALISTS  
Karim Mulji  
Calgary Transit  
Cheryl Rogers  
Calgary Transit

## Best Spa, Esthetics & Wellness Providers



AWARD RECIPIENT  
**Sarah Thompson**  
Stillwater Spa at Hyatt Regency Calgary

FINALISTS  
Melanie Rouleau  
Ultracuts  
Aryica Stapleton  
Ohana Spa

## Best Concierge/Bell Service



AWARD RECIPIENT  
**Gavin Bernhardt**  
Hôtel Le Germain Calgary

FINALISTS  
Marc Bananola  
Delta Calgary Airport  
Melanie Putic  
The Westin Calgary

## Best Customer Service: Retail Services



AWARD RECIPIENT  
**Angelika Richter**  
WestJet

FINALISTS  
Yonnie Chopra  
Calgary Farmers' Market  
Ned Nippard  
Rona Home & Garden

## Best Customer Service: Airlines / In-flight Services



AWARD RECIPIENT  
**Melanie Greening**  
WestJet

FINALISTS  
Sandra Frey  
WestJet  
Denise Moeller  
WestJet

## Best Customer Service: Transportation / Counter Check-in Agent



AWARD RECIPIENT  
**Susan Flatters**  
WestJet

FINALISTS  
Amy McKinnon  
WestJet  
Lucy Perron  
WestJet

## Best Guest Service: Accommodation / Front Desk Agent



AWARD RECIPIENT  
**Terie Brown**  
The Westin Calgary

FINALISTS  
Brenda Marshall  
Deerfoot Inn & Casino  
Keith Vittie  
Sheraton Cavalier

## Best Customer Service: Attractions



AWARD RECIPIENT  
**Greg Ingram**  
Heritage Park Historical Village

FINALISTS  
Karen Hancharyk  
Calgary Zoo  
Jim Harris  
Calgary Zoo

## Best Cleaning Services



AWARD RECIPIENT  
**Loan Lee**  
Sheraton Suites Calgary Eau Claire

FINALISTS  
Erwin Crisostomo  
5 Calgary Downtown Suites  
Marian Punzalan  
Delta Calgary Airport

## Best Back of House



AWARD RECIPIENT  
**Donna Norton**  
Heritage Park Historical Village

FINALISTS  
Umar Mughal  
The Westin Calgary  
Subhan Subhanullah  
Calgary Marriott Downtown Hotel

## Volunteer of the Year



AWARD RECIPIENT  
**Ralph Spanier**  
Spruce Meadows

FINALISTS  
Loyce Clark  
Calgary Zoo  
Pat Colman  
The Salvation Army

## Sponsor of the Year



AWARD RECIPIENT  
**Delta Bow Valley**  
accepted by  
James Tingley, General Manager

## Media Recognition Award



AWARD RECIPIENT  
**David Parker**

## Doug Johnson Service Award



AWARD RECIPIENT  
**Patricia Koyich**  
Il Sogno

## Mayor's White Hat Award



AWARD RECIPIENT  
**Karla Peterson**  
Big Rock Brewery

## White Hat of the Year: Attraction



AWARD RECIPIENT  
**Calgary Philharmonic Orchestra**  
accepted by  
Ann Lewis-Luppino, President & CEO

## White Hat of the Year: Festival/Event



AWARD RECIPIENT  
**Calgary Folk Music Festival**  
accepted by  
Kerry Clarke, Artistic Director

## White Hat of the Year: Restaurant



AWARD RECIPIENT  
**River Café**  
accepted by  
Sal Howell, Proprietor

## White Hat of the Year: Accommodation



AWARD RECIPIENT  
**Hyatt Regency Calgary**  
accepted by  
Keith Butz, General Manager